NETWORK MANAGER REPORT

Alabama INTERACTIVE

SEPTEMBER 2002

SUBMITTED BY Winn McInnis, General Manager

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OVERVIEW

Marketing/Operations

September was a productive month for Alabama Interactive that included the production of several applications for the Alabama Board of Nursing. We were also able to get office space secured, as well as get a significant amount of interest generated for employment opportunities as we look to adding additional staff in November. Our new business pipeline is growing rapidly and new opportunities are presented weekly.

Other highlights during the month were:

- Achieved an adoption rate of 35% with the closing of the Real Estate Commission's License Renewal application. This was AI's first application in production and was released in late June for a July/August renewal period.

- Released three new applications into production for the Board of Nursing. License renewal, reactivations and reinstatements. We saw high adoption rates from the online renewal application with 6,154 of the 48,000 licensed nurses in the State renewing online in this first month. That is an average of 205 successful online transactions a day. ABN has reported that to date, over half of all renewals have been performed online.

- Continuing work with the Department of Revenue and have been asked to help them work on a new project that will allow national companies the ability to submit Business and Excise Sales Taxes via a batch FTP process. We are also talking with ADOR to provide other services that will create "ease of use" for taxpayers and help drive adoption for the online applications.

We also have a very solid pipeline of potential partners. Some of the agencies in the pipeline include: Alabama Administrative Office of Courts, Association of Bankers, Board of Home Builders, and the Department of Conservation and Natural Resources.

Development

The Department of Revenue has a large need that we are working to fulfill. We are currently working to provide an online tax application, which will give their customers the ability to file several tax forms online. The Department of Revenue is hoping this application will cut down on the extreme amount of paperwork they must process each month. This project is currently in User Testing.

We are working closely with the Secretary of State to provide an online UCC filing application that will give SOS the ability to receive UCC filing data in an electronic format. Thus saving SOS resources when processing the paper forms. This application is undergoing development to define the communication process between SOS and AI.

The development team is also working on a pilot application for the Real Estate Commission that will allow users to view and print license certifications via the web. This application is undergoing User Testing.

PROJECT REPORT

COMPLETED!

Application	Agency	Application Description	Status
Renewal of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to renew their license online. They can also change their address and personal information.	This application is complete and in production.
UCC (Uniform Commercial Code) Filings	Alabama Secretary of State	This application allows business entities to file their UCC filings with the Secretary of State through the Internet. The application will accept credit card payment of the filing fee and automatically calculate the appropriate charge.	This application is complete and currently in testing. Production date is scheduled for October 15.
Renewal of Real Estate Licenses	Alabama Real Estate Commission	This application allows for the renewal of licenses online by real estate agents, realtors and brokers.	This application is complete and in production.
Payment Portal Merchant Service Agreement	Secretary of State	This will allow SOS to use our Merchant Service Agreement and Payment Portal to accept and transfer funds.	This application is complete and in production.
Reactivation of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to reactivate their license online.	This application is complete and in production.
Reinstatement of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to reinstate their license online.	This application is complete and in production.

IN DEVELOPMENT . . .

Application	Agency	Description	Status	Target Date
Tax Filing	Department of Revenue	This application will allow citizens and businesses to file and pay taxes online.	Finishing development of last two tax forms and getting ready for testing.	Oct 31
Address Change	Alabama Real Estate Commission	This application allows for the changing or updating of addresses and personal information.	This application is still in development.	TBD
Payment of Parole and Restitution Cost	Alabama Board of Pardons and Parole	This application will allow parolees to pay restitution fines online	This project is still in the preliminary stage.	TBD
Broker/Agent Certification	Alabama Real Estate Commission	This application allows for the certification and verification of licensed agents/brokers in the state.	This application is in the spec gathering stage.	TBD

IN PLANNING AND CONSIDERATION . . .

Application	Agency	Description	Status	Target Date
Hunting and Fishing Licenses/POS	Alabama Department of Conservation and Natural Resources	This application allows users to select from available permits and purchase them on-line.	This project is currently still in the proposal stage. The agency is looking for a total turnkey solution.	TBD

Renewal of Builders Licenses	Alabama Home Builders Licensure Board	This application allows for the renewal of licenses online. Allows for the editing of address and personal information.	This project is currently tabled. The agency said they would make contact when ready to proceed.	TBD
Renewal of License	Alabama Association of Bankers	This application allows for the renewal of licenses online.	Awaiting follow up.	TBD
Payment of Court Cost	Administrative Office of Courts	This application allows Courts to accept payments by county via Internet.	This project is still in the preliminary stage.	TBD
Refund Status for Individual Income Tax	Alabama Department of Revenue	This application allows for users to check the status of their individual income tax filings online, 24/7.	Waiting to review requested data before development can begin.	January/February
Federal Mining97 Project	Alabama Department of Environmental Management	This application allows for the online submission of the pre-construction watershed application	Waiting to review requested data before development can begin.	January/February
Electronic Access to Motor Vehicle Records	Alabama Department of Public Safety	This application provides electronic access to certain motor vehicle records	This application is in the spec gathering stage	TBD

Note: The agencies represented in "Planning and Consideration" are agencies that have committed wanting service provided by Alabama Interactive. Other agencies we have met with, but need internal follow up before continuing include: ***Department of Education, Personnel Department, Alabama Real Estate Appraisers Board, Alcohol and Beverage Control Board, Board of Professional Engineers and Land Surveyors and State Banking Department.***